

# Homecare worker Personal support worker

Homecare workers and personal support workers (as of Jan. 1, 2011) are eligible for workers' compensation coverage for injuries that occur on the job. The Oregon Home Care Commission (OHCC) will facilitate filing workers' compensation claims. SAIF is your workers' compensation insurance carrier.

## What to do if you are injured on the job

### How to file a claim:

If you are employed as an Oregon homecare worker or personal support worker and you are injured while performing your duties, you may file a workers' compensation claim. The following simple steps will ensure that your claim is processed correctly.

1. Tell your consumer/employer right away that you were injured while working in their home.
2. Contact the Oregon Home Care Commission (OHCC) workers' compensation coordinator at 888.365.0001 or 503.378.3099 (Salem).
3. Tell the representative you are a homecare worker or personal support worker and want to file a claim.
4. If you seek medical treatment for your work injury, tell the doctor you were hurt on the job. Ask for and complete Form 827. Identify yourself as a homecare worker or personal support worker on this form.

If you cannot reach the injury reporting line above, call SAIF at 800.285.8525 and ask for a claim form to be sent by mail. Identify yourself as a home care worker or personal support worker on this form and return the completed form to:

**SAIF**  
**400 High Street SE**  
**Salem, OR 97312-0700**

### To protect your rights and help process your claim:

- Report any work injury immediately.
- Respond quickly to phone calls and letters from the OHCC workers' compensation coordinator and SAIF requesting information.
- Complete and return Form 801.
- Sign the medical release form so medical information about your injury can be gathered to process your claim.
- Cooperate with efforts by SAIF and the OHCC workers' compensation coordinator to return you to a transitional job if you are unable to perform your normally assigned tasks.

#### To file a claim if you are injured on the job:

- 1) Tell your consumer/employer right away that you were injured
- 2) Contact: **Oregon Home Care Commission workers' compensation coordinator**  
**Phone: 888.365.0001 or 503.378.3099 (Salem)**
- 3) Identify yourself as a **homecare worker or personal support worker**
- 4) If you seek medical treatment, tell the doctor you were hurt on the job. Identify yourself as a **homecare worker or personal support worker** and let your medical provider know that your insurance carrier is SAIF.

If you are unable to reach OHCC workers' compensation coordinator, please contact **SAIF at 800.285.8525**

