

The Path to Intellectual & Developmental Disability Services



Contact Jackson County Developmental Disability Services (JCDD)

Phone: 541-774-8205

Web: <https://jacksoncountyor.org>

[/hhs/developmental-disability-services](#)

email: HHS_DD_Eligibility@jacksoncounty.org



Intake/Application

Please provide the following documents if available

medical records

school records

psychological records

Social Security number

You will need to sign a release of information

**May need a psychological evaluation (if more information is needed)



Eligibility

Eligibility takes up to 90 days



Choice Counseling

Choice counseling is where you get to choose where you would like to receive your case management services, You can choose between Jackson County Developmental Disability Services and Creative Supports Inc. .



Transfer Case Management Services

If you choose to receive services at Creative Supports, JCDD has 10 days to transfer document to Creative Supports



Welcome to Creative Supports



Personal Agent (PA)

A Personal Agent/Case Manager will be assigned to assist you with coordinating services. You should receive a letter within 10 days introducing the Personal Agent



Welcome meeting

At this meeting you will be able to meet your Personal Agent. They will be providing information regarding the different services available to you and scheduling meetings to begin the process



Assessment/ plan building

An Oregon Needs Assessment (ONA) will be completed and then the PA will assist you with building the plan

for services you want/qualify for



Choosing a service provider

Your PA will provide you with information on the different types of providers available and the information on hiring a provider



Living the life you want with the support you need/choose

Your PA will discuss how often they will make contact with you