



Choice Advising

As a customer of Creative Supports, one of your rights is **CHOICE**. You have the right to choose your *services*, *where* those services are provided, and *who* provides those services, subject to determination of need and continued eligibility for service(s).

You have the right to choose your Case Management Entity:

- Creative Supports
- Jackson or Josephine County Community Developmental Disability Program (CDDP) (depending on which county you live in)

You have the right to a Personal Agent

Initially, you were assigned a PA by Creative Supports. If you feel that a different PA would be a better fit for you or your needs, you can ask for a different PA (the Executive Director can let you know who might be available).

You have the right to choose which residential setting to live in:

- Brokerage/In-home Supports (own home, family home, other home, homeless)
- Supported Living (private or shared unit)
- Adult Foster Care (private or shared unit)
- 24-Hour Residential (Group Home; private or shared unit)

You have the right to choose which service(s) you access. Common services people access includes, but are not limited to:

- Attendant Care/Day Support Activities
- Community Transportation
- Relief Care
- Discovery
- Employment Path
- Supported Employment

You have a right to choose your service provider. Some services can only be provided by agencies, other services can be provided by a Provider Org, Personal Support Worker or general businesses in the community. If you would like to change service providers, contact your PA to request a change.

- Personal Support Worker
- Community Living Supports
- Standard Model Agency
- Supported Living
- Group Home
- Foster home
- General Business